



Members:
Please present this letter containing important provider information and your Membership Identification Card to the receptionist at your participating provider's office.
Thank You.

Dear Provider:

Careington International Corporation is a new customer with the PHCS Preferred Provider Network. Please take a moment to read some important information about the Physician Access Program being presented to you. The member is entitled to receive the negotiated rate agreed upon through your preferred provider contract with PHCS. **This program includes access to PHCS physicians and ancillary providers. It does not include network hospitals.**

To determine the amount payable to you, call Careington International Corporation, the administrator of this member's plan at 1-888-335-8222.

For physician charges, the savings will be calculated and stated over the phone, and the patient will pay the negotiated rate at the time of service.

You can expect the following from Physician Access Program patients:

- 100% direction to PHCS participating providers
- Payment at the time of service or the discount does not apply
- Access to a toll free number to receive information on the negotiated rate
- Increased patient volume from this popular plan

There are no forms or program restrictions. **This is not insurance**, and you cannot bill PHCS or Careington International Corporation for any portion of your fees.

If you have any questions about the plan, please contact Corporation at 1-888-335-8222.

If you have any questions about the PHCS Network, please contact PHCS Provider Relations at 1-800-950-7040.